

PRESS RELEASE

Establishement of a special unit in the Bureau for the Prevention of Abuse of Children and Women. (Public Complaint Desk)

A 24-hour specialized unit was established in the Child and Women Abuse Prevention Bureau to receive complaints related to violence against children and women. Its inauguration was held on January 04, 2024, under the chairmanship of the Honorable Minister of Public Security, Mr. Tiran Alas, and the participation of Acting Inspector General of Police, Mr. Deshabandu Tennakoon. It was held today at the Child and Women Abuse Prevention Bureau.

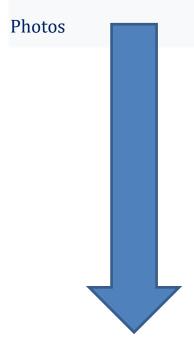
The Child and Women Abuse Prevention Bureau has launched a new unit named the Public Complaint Desk. You can reach this unit through its email address cwb.online@police.gov.lk and hotline numbers 109 and 011 – 2444444. The Public Complaint Desk provides a user-friendly and direct way for people to submit their complaints.

The Public Complaint Desk has been introduced with the primary aim of investigating and preventing crimes against women and children. This includes, but it is not limited to, sexual and domestic violence, child labor, cruelty, and online crimes. To make a complaint, you can use the email address or hotline

numbers provided. The Child and Women Abuse Prevention Bureau will handle all complaints. The initiative has been taken to ensure that all complaints related to crimes against children and women are properly investigated, Adolescents can use this platform to report crimes, and their confidentiality will be protected.

This unit will coordinate with relevant local police and other agencies to take immediate action upon receiving complaints.

The event was attended by several high-ranking officials including PV Gunathilake, Secretary of the Ministry of Public Security, Professor Udaya Kumara Amarasinghe, Chairman of the National Child Protection Authority, Professor Anuruddhika Edirisinghe, Expert Forensic Officer, Nilmini Herath, Additional Secretary of the Ministry of Child and Women's Social Empowerment, Maheshika de Silva, Deputy Solicitor General of the Attorney General's Department, Priyantha Weerasuriya, Senior Deputy Inspector General of Crime and Traffic, DIG Mrs. Renuka Jayasundara of The Child and Women Abuse.













Media Spokesman's Office Police Media Division.