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POLICE MEDIA DIVISION
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எனது இலக்கம்
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My NO

468/ 2024

உமது இலக்கம்
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Your No

/ 2024

நேரம்
நேரம்
Date

17/03/2024
0845 Hrs

PRESS RELEASE

Editor in Chief/News Editor,
News Director/News Manager,
All Media Stations,

**Establishment of "107" Emergency Call Centre
for receiving complaints and information in Tamil - Police Headquarters**

Measures were taken to launch a "107" Emergency Call Centre, functioning 24-hours, today, on 16.03.2024, at the Office of the Senior Superintendent of Police, Vavuniya, under the leadership of Hon. Minister of Public Security, Mr. Tiran Alles, and with the participation of the Secretary to the Ministry of Public Security, Mr. Viyani Gunathilaka, and high-ranking police officers including the Inspector General of Police, Mr. Deshabandu Tennakoon.

This initiative was the brainchild of the Hon. Minister of Public Security and the Inspector General of Police and was implemented under the guidance of Hon. President focusing the Tamil community living in the North Eastern province. This "107" Emergency Call Centre, is functioning 24-hours and officers conversant in Tamil have been deployed to perform duties in this centre. Complaints and information can be submitted to this emergency hotline in Sinhala as well.

This will enable the people living in the North Eastern Province and those who come to such areas for their needs to contact this Emergency Call Centre and get the assistance of the police in the event of a threat or danger to their lives and property.

It is possible to provide accurate information to this hotline regarding criminal activities and criminals, information about narcotics, illicit liquor and their distributors, information

regarding acts of environmental pollution, road accidents, serious public nuisance, natural and man-made disasters, etc.

The main objective of establishing this Centre is to provide an efficient and effective service to the people of the North Eastern Province and measures will be taken to ensure confidentiality of information regarding all aspects received by this Call Centre.

Media Spokesman's Office
Police Media Division